

CLERK'S REPORT

Docket No. & Name: DE 18-148
Judith Tompson
Complaint by Judith Tompson against Liberty Utilities

Date: 02/19/2019 Opened: 1:05 Closed: 6:06 PHC: Hearing Yes

Presiding Officer: Martin P. Honigberg- Hearing Examiner:
Chairman was on a
teleconference call from 1:00
to 4:30
Kathryn M. Bailey and
Michael S. Giaimo
Commissioners

Court Reporter: Steven Patnaude Clerk: Sandy Deno

Briefs Due: _____

Transcript Due Date: _____ Hearings Continued: _____

Hearing Examiner Report Due: _____

Notice: Secretarial letter rescheduling
 hearing for February 19, 2019, at
 1:00 p.m.
 Dated 01/18/2019-Filed 01/18/2019

Appearances:
Commission Staff-Mary E. Schwarzer, Esq.
Liberty Utilities (Granite State Electric) Corp. d/b/a Liberty Utilities- Michael J. Sheehan, Esq.
Judith Tompson- Complainant, pro se

Interventions: N/A

Request for late intervention-N/A

Other Rulings:

Motion to dismiss will be ruled on in the Order.
No objections to Staff's Exhibits 1-3 and were entered into evidence
Objection to Liberty's Exhibit #14 and #16 by Tompson and ruled to be entered into evidence

No objections to Liberty's Exhibits 1-13,15,17-23 and were entered into evidence

No objections to Ms. Tompson Exhibits A-Z and AA. BB, CC and DD and were entered into evidence

Exhibits -Staff

Staff -1 USPS confirmation of letter

Staff-2 **Confidential** From Consumer Services and External Affairs Division letter dated August 23, 2017 Re: Ms. Tompson account

Staff-3 From Consumer Services and External Affairs Division letter to Liberty dated June 19, 2018 Re: Request to disconnect electric service

Exhibits Judith Tompson

Exhibit Tompson-A **Confidential**- Medical note dated September 29, 2011

Exhibit Tompson-B **Confidential** – Medical note dated June 29, 2013

Exhibit Tompson-C **Confidential** – Southern NH Services, dated November 2, 2015 letter of eligible to receive Fuel Assistance Program Benefit

Exhibit Tompson-D **Confidential** Past Due Notice from Liberty dated January 3, 2017

Exhibit Tompson-E Letter from Harmon Law Offices, PC dated July 27, 2017-Eviction Notice

Exhibit Tompson-F **Confidential** Letter from Southern NH Services dated February 8, 2018 NH Fuel Assistance Program Supplemental Benefit Notification

Exhibit Tompson-G Eviction Notice Dated May 1, 2018

Exhibit Tompson-H From Consumer Services and External Affairs Division letter dated May 16, 2018 Re: Request for Permission to disconnect Electric Service

Exhibit Tompson-I Letter from Salem 10th Circuit District Court –dated June 25, 2018-Motion to Order Continued Electricity on Property

Exhibit Tompson-J Affidavit dated June 25, 2018

Exhibit Tompson-K **Confidential** Letter from Liberty –dated June 27, 2018 Re: Medical Certificate Confirmation

Exhibit Tompson L **Confidential** Statement from Liberty dated June 18, 2017

Exhibit Tompson M **Confidential** Statement from Liberty dated July 18, 2018

Exhibit Tompson N Federal Court Document filed August 07, 2018

Exhibit Tompson O **Confidential** Letter to Liberty from Judith Tompson dated August 20, 2018-
Letter of payment

Exhibit Tompson-P **Confidential** Letter to Katy Cook from Judith Tompson dated August 20, 2018-
Letter of payment

Exhibit Tompson Q Letter to Attorney Michael from Judith Tompson dated August 21, 2018 Re:
Madhu Estates L.L. C. Case No. 1:18 CV-555-PB

Exhibit Tompson R Letter from Michael J. Scott dated August 23, 2018 Re: 1:18-cv-0055-PB Madhu
Estates L. L.C v. Judith Tompson; Response to August 21, 2018 letter from Judith Tompson

Exhibit Tompson S E-Mail from Jennifer Hemeon at Liberty to Michael J. Scott dated August 15,
2018 Re: Order on Motion to Withdraw

Exhibit Tompson-T **Confidential** Letter from Liberty to Judith Tompson dated August 29, 2018
Notification by Liberty and the Public Utilities Commission stating that your service is to be
disconnected.

Exhibit Tompson-U **Confidential** Statement from Liberty dated November 15, 2018

Exhibit Tompson- V **Confidential** Letter from Liberty dated January 3, 2019 Past Due Notice

Exhibit Tompson-W Affidavit dated February 11, 2019

Exhibit Tompson -X Third Party Notification Form

Exhibit Tompson-Y **Confidential** Liberty Utilities Important letter- Notice Electric Service
Disconnection

Exhibit Tompson-Z Letter to Debra A. Howland Dated May 25, 2018 form Judith Tompson

Exhibit Tompson- AA Letter from Judith Tompson to Liberty dated June 19, 2018 Re: Medical re
certification

Exhibit Tompson-BB **Confidential** Letter form Judith Tompson to Liberty dated June 23, 2018
requesting a copy of each monthly bill Liberty claims is due.

Exhibit Tompson-CC Letter from Judith Tompson to Sue Fleck, Liberty President dated August 20,
2018 requesting written assurance that the electricity will not be disconnected on 08/29/2018.

Exhibit Tompson-DD Confidential Complaint by Judith Tompson against Liberty Utilities dated 09/17/2018 (original filing)

Liberty's Exhibits

Exhibit Liberty-1. Oct 18, 2017 LU complaint response

Exhibit Liberty-2. Confidential May 1, 2018 PUC filing for Medical Approved Disconnect

Exhibit Liberty-3. Confidential May 1, 2012 disconnect letter

Exhibit Liberty-4. Confidential May 16, 2018 Tompson Medical Expiring letter

Exhibit Liberty-5. Confidential May 2012 LU-Staff email chain

Exhibit Liberty-6. Confidential June 2018 LU-Staff email chain

Exhibit Liberty-7. Confidential June 15, 2018 Tompson Medical Expired

Exhibit Liberty-8. Confidential June 20, 2018 LU to Tompson letter

Exhibit Liberty-9. Confidential July 18, 2018 final bill Tompson

Exhibit Liberty-10. August 16, 2018 email w/staff re Madhu

Exhibit Liberty-11. Confidential August 16, 2018 bill Madhu Estates

Exhibit Liberty-12. August 29, 2018 email w staff re Tompson complaint

Exhibit Liberty-13. Confidential August 29, 2018 LU letter

Exhibit Liberty-14. Confidential Account History through 8/30/18

Exhibit Liberty-15. August 31, 2018 Puc to Tompson Letter

Exhibit Liberty-16. Confidential September 5, 2018 letter LU to Tompson w attachments

Exhibit Liberty-17. September 12, 2018 photo of packet at door

Exhibit Liberty-18. Confidential September 18, 2018 Tompson bill

Exhibit Liberty-19. Confidential October 17, 2018 Tompson bill

Exhibit Liberty-20. Confidential November 15, 2018 Tompson bill

Exhibit Liberty-21. Confidential Past due medical notices, June 201\$ to Nov 2018

Exhibit Liberty-22. NH Fuel Assistance Program manual

Exhibit Liberty-23. Confidential November 16, 2018 Fuel Assistance Letter

Record Request:

WITNESSES:

Judith Tompson

Panel 1	Allison O' Neil, Jennifer Herma, and Jessica Allen for Liberty Utilities
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